

MedEase Testimonials

Our clinic has been with MedEase PMSI since the 1980's. We have always had the most outstanding service and support from everyone there. The MedEase product is easy to use and learn. MedEase provides training and is very tolerant of all of our requests. The personnel at MedEase are knowledgeable and quick to find a solution to a problem if we have one. I have had many offers to switch practice management systems, but none can match the care we have received from MedEase.

Amy Liddle, Office Manager
Alaska Family Medicine Associates
akfamed@gmail.com

I have been a satisfied customer of MedEase PMSI for over 15 years. Their software is easy to use and they keep current with any billing regulations and complete updates in a timely manner. Any time I have had a concern or question on usage they have been able to help me and solve the situation in one working day. The office staff and support personnel are kind and courteous. As a home based office I appreciate the limited amount of supplies and items I have to store on sight. The patient statements are easy to read and are sent directly from MedEase PMSI cutting down on paper and handling. I feel they are a cost effective software source and have enjoyed working with MedEase PMSI. I would be happy to provide any further detailed comments upon request.

Alyce Lord
alyce-eric@hotmail.com

Please be advised that we have been using MedEase for many years and find it very conducive to the needs of our medical office. Information is easily accessed and obtained. The MedEase support personnel are always helpful and ready to assist us with any problems. Changes are immediately updated into our system.

Ann Purcell, Office Manager
Dr. Richard Peters Office
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MedEase Practice Management System

I have been using MedEase PMSI for 8 years. The first time I used MedEase PMSI, I was working in another billing agency. When I started my own agency, I decided to continue with MedEase PMSI as it was financially affordable for me as a one person, small billing agency; along with the system being user friendly, and they have a WONDERFUL support team. The system can generate many reports that Doctors like to see. If it isn't a report that I can get myself, the support team will help me in whatever way necessary to get what the Dr. needs for his/her records.

Debbie McGonegal, CPC
Medical Billing Services of Alaska
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My office has been using the MedEase software since February 2009. The program is OUTSTANDING. My staff processes our daily billing with ease. It's a software program I would recommend to all who are interested. The software is user friendly and the staff makes it easy to understand if there is a problem.

Sincerely,
Nancy J. Holder, CCS-P, Office Manager
Jose P. N. Anzilotti, M.D.
Happinak@aol.com

I have worked with MedEase PMSI's software for over 24 years; through several upgrades and three system conversions. As an employee of their clients as well as owner of my own business, MedEase has consistently been easy to use and the few times I have ever needed it, technical support is only a phone call or email away.

I can run my daily entries and with the push of a button. I also bill out my electronic claims and obtain a list of those claims for tracking. MedEase allows me to bill out secondary claims electronically; reducing paper claims and expediting payment. MedEase is upgradable and they stay on top of current requirements for billing electronic so I don't have to. I like that I matter as a client.

They support training both in person and online and are friendly and supportive in their approach. I would recommend MedEase to any provider looking for a quality and economical billing system.

Leslie Turner, CPC
Billing Connections, Owner
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MedEase Practice Management System

I wanted to take this opportunity to let you know what a great resource MedEase PMSI is with our practice management/appointment database program! They always helpful, careful to details, and speedy with his responses! I would highly recommend MedEase to any company for their expertise! I enjoy building a lasting business relationship with MedEase for years to come!

Wendie Libke, Billing Specialist
Providence Kodiak Island counseling Center
Wendie.Libke@providence.org

This memo is to convey our total satisfaction with the services of MedEase PMSI. We have used the services of this company for over fifteen years. They work with us in a collaborative manner as we anticipate the changes in our business, find solutions, test the same, and implement them as fast as insurers and government entities may necessitate those changes. They have been a solid business partner.

Whether we are refining our customer communications, updating HIPAA compliance, or implementing new state and federal standards, we are able to do so in a collaborative manner with the MedEase PMSI team. The character-based software product functions more efficiently than other products we have evaluated. The simplicity of the product is its strength. Their menu of reports is a solid business tool. Their capacity to pull data and build a special request report has been superb. Our business volume expanded for six years without adding any staff due in part to our team's capacity to use this product with increasing efficiency.

We like the capacity to have this product run on in-house, redundant servers with secure on-site and off-site back up. We feel we have been able to exceed data storage, back-up, and retrieval standards for years with relative simplicity of workflows. We like the encryption of our data moving off-site to storage and processing support.

This is one of many MIS products we use to support our business. Our goal is to achieve efficient functionality, meet or exceed security standards, and minimize system failures wasting the time of our staff and harming our business operations. MedEase PMSI has been able to synchronize its operations with those of other firms supporting our other MIS products. We have been able to upgrade our LAN, modernize hardware, and update software as well as sustain MIS support services with minimal downtime or service interruptions.

Practice Administration is very dynamic. It is highly regulated with third parties imposing changes at a rapid rate. Supported with MedEase PMSI, we have been able to anticipate the changes and adapt efficiently. I would recommend them as a practice management MIS resource to anyone in our market.

James Brooks, FACHE
Providence Anchorage Anesthesia Medical Group
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MedEase Practice Management System

I have worked with MedEase since 2002. I started working with MedEase while working for an Orthopedic Surgeon and after his retirement I went to work with a group of Acupuncturist. I found that joining that practice they did not have a billing program and recommended MedEase. I find that it is very user friendly. Any new employee can sit down at my desk, have a brief training session and be able to keep the billing flowing while I am out of the office. MedEase PMSI has been great to work with. Their staff is not only knowledgeable but also very friendly.

Melinda Schoch
Alpenglow Acupuncture
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I have used MedEase off and on for over 15 years. It was the first scheduling/billing system I was trained on. I have over the last year and a half or so learned the system much more in depth (due to my job description). With the help of the support staff I have become a MedEase whiz. MedEase talks to me on my level, not computer lingo I don't understand. I can schedule a training of a specific part of the system any time. I am pleased with support I have gotten from MedEase.

Nickie Glaze
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I have had the pleasure of working with the staff at MedEase PMSI and utilizing the MedEase software for over sixteen year. It is with great pleasure that I write this testimonial.

I have found that the practice management software is sophisticated enough to meet all our business needs, yet friendly enough for staff to learn and continue to use with confidence and ease. MedEase has continued keeping the software up to date and helped us to assure we are compliant by both government and patient standards. Their financial reports are clear and concise and the patient account information is the same. Filing insurance claims for our patients is easy and almost effortless due to the efficiency of their clearinghouse. It is definitely "user" friendly system that meets all our business needs and helps keep our practice running smoothly.

In my opinion MedEase PMSI and the MedEase software program continue to provide exceptional service and is an asset to both their clients and the medical community in general. The staff is always supportive, dependable and open to questions or comments from me or other staff within our office that utilize the system on a daily basis.

Kathleen Himmelright, CPC, Practice Manager
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